

To Eve Pappas & Allergy Technologies LLC,

I would like to start off by saying I have only taken the time out of my life to write one single review before. It was for a pizza shop with horrible service, rude employees, subpar pizza and it wasn't a positive experience for neither I, nor the establishment. I felt a need to write that review, just as I feel a need to write this one.

The world of pest control seems to always be in a reactive state. A customer calls complaining about a bug they found or bites that show up on their skin and our specialist is sent out to inspect their acquired problem. When performing bed bug jobs, many companies know how precise and involved treatment methods can be. Heating, chemical treatments, canine procedures, active monitoring devices all can be tools in your "toolbox" to eradicate a bed bug infestation. These methods have been used for years and if performed correctly, can help kill every bed bug in the treatment areas resulting in a very pleased customer...but for how long?

What happens when your company leaves the treatment site that is now bed bug free and reality begins again? The kids go off to college, the father has a business meeting in another state, holidays come and go, how can the customer still be covered if bed bugs enter the home again? That is where our placement of *ActiveGuard*® mattress liners have come into play. With a residual of 2 years, proper price points and great customer service, we have seen a reduction to **0 callbacks!** No callbacks mean happier customers, which in turn offers better reviews, which creates more business! I believe there is no other product like it on the market, offering 2 years of proactive peace of mind

to our customers as well as continued revenue for the company. Allergy Technologies
LLC has Dirks Pest Management's business for life.

Thank you,

Sean Thomas Hannon – 03/29/2015

Head Service Technician

Dirks Pest Management, LLC

